



Chrysler-Dodge-Jeep  
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Valdosta, GA 31604  
(229) 242-1540

Chrysler-Dodge-Jeep  
801 E. Screven Street  
P.O. Box 998  
Quitman, GA 31643  
(229) 263-2277

Chevrolet  
12000 US HWY 84 E  
P.O. Box 30  
Quitman, GA 31643  
(229) 263-7561

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Dear Friends,

Thank you for being a valued customer and friend of Cass Burch Automotive Group. We want to share with you our response to the recent Coronavirus/COVID-19 situation. Cass Burch Automotive Group is committed to the health and safety of our employees, guests, customers and business contacts. We are currently open for business and expect to remain that way unless circumstances drastically change. We realize this is a very fluid situation with things changing rapidly and we are monitoring this daily. We want to share with you some of the steps we have taken to ensure the safety of our guests and employees.

While we take pride in the cleanliness of our stores and facilities, we have implemented a multiple time daily cleaning and sanitizing schedule at all 3 of our businesses.

1. We are cleaning and disinfecting high-touch areas such as door handles, desks, phones and displays multiple times throughout the day.
2. We're recommending all employees take precautionary health measures, including frequent handwashing and staying home when sick.
3. We've empowered our staff to share information via email and phone. We want you to shop from whatever environment you feel comfortable.
4. We have our service technicians and advisors wearing gloves and wiping down anything they touch inside your vehicle.

Even though our businesses are currently open during regular business hours, please feel free to shop online at [cassburch.com](http://cassburch.com). You may view our entire inventory, chat with us and submit a credit application all on-line. We will bring any vehicle to you for a test drive, deliver your paperwork and vehicle purchase to you in the comfort of your home or office. We also have a service drop box that can be utilized after normal business hours and we will notify you when your vehicle is ready for pickup or delivery. We will continue to monitor this daily and follow all guidelines set forth by our health agencies. If changes occur, we will provide updates at [cassburch.com](http://cassburch.com) and on our Facebook page.

We want to do everything we can to help serve you while keeping our business and operations safe. We sincerely appreciate your loyalty and business. Please contact us if you have any questions or if we can help you in any way.

Cass Burch Automotive Group